

B.B.A. Semester - 4 (CBCS) Examination**March/April- 2019****ORGANIZATIONAL BEHAVIOUR****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate marks.

Que-1 Write about contributing disciplines to the field of Organizational Behaviour. (14)

OR

Que-1 Write about significance and shortcomings of the study Organizational Behaviour.

Que-2 Explain the concepts of perception and Learning. Also write about perceptual distortions. (14)

OR

Que-2 Explain the concepts of Attitudes and values. Also explain about determinants of personality.

Que-3 Explain the concepts of Groups and Teams. Also write about stages of group formation. (14)

OR

Que-3 Write a brief note on Transactional Analysis.

Que-4 Explain Maslow's Need Hierarchy Theory with suitable illustrations. (14)

OR

Que-4 Explain about the following theories of leadership.

(a) Managerial Grid Theory.

(b) Trait Theory.

Que-5 Write about different components of positive organizational Behaviour. (14)

OR

Que-5 Write about the following.

(a) Components of Happiness.

(b) Characteristics of Optimism.

(c) Dimensions of Emotional Intelligence.
